

Name*e-mail: itssthe@email.com*

Address

*phone: (xxx) xxx-xxx***OBJECTIVE:**

To find a challenging position in Information Technology as a member of a successful team with growth potential.

SUMMARY:

An accomplished Information Technology professional with extensive experience in windows administration, systems analysis and network engineering and proven skills in both hardware and software in an array of profit-driven business applications.

AREAS OF EXPERTISE AND LANGUAGES:

MICROSOFT SERVER TECHNOLOGY	Server 2003/2008, Clustering, Active Directory, Exchange 2003, SharePoint, IIS, SQL 2000/2005, ISA, WSUS
WORKSTATION MGMT	Scriptlogic Desktop Authority, Scalable WinInstall
MOBILE MESSAGING	Blackberry Enterprise Server 4.1/5.0, Good Messaging, Exchange ActiveSync
BACKUP SOLUTIONS	Symantec/Veritas BackupExec and NetBackup. ADIC Scalar Library
ANTI-VIRUS	Symantec Endpoint Protection, TrendMicro, ESET NOD32
PRODUCTIVITY APPS	MS Word, Excel, Access, PowerPoint, Publisher, Visual Studio, Adobe Acrobat, Photoshop, and Macromedia Dreamweaver
NETWORKING:	Cisco Routers & Switches, Checkpoint Firewalls, Juniper SSL VPN, Fatpipe WARP and Riverbed Steelhead WAN Optimization
HARDWARE:	HP ProLiant Servers & Blades, Dell PowerEdge Servers, Cisco UCS Blades, EMC Clariion SAN, ESI PBX
PROGRAMMING:	HTML, CSS, ASP.NET, PHP, C++, C#, Java
TICKET MGMT	Numara Footprints, GWI c.support
LANGUAGES:	Russian Fluency

EXPERIENCE:

Employer1, Philadelphia, PA

2007 - present

Network Engineer

- Designed and implemented redundant, high-availability Blackberry Enterprise Server 5.0 infrastructure for 1000 devices to significantly reduce the downtime while lowering hardware and support costs.
- Led a firm-wide SSL VPN cost-benefit evaluation and implementation using Juniper appliances for up to 1250 concurrent users to significantly improve the outdated remote access options and increase security.
- Assisted in the consolidation and virtualization of the largest office datacenter on HP and Cisco USC Blades running ESX 3.5 and 4.0 vSphere to save on hardware, cooling and power.
- Worked on various interdepartmental software integration projects
- Provided training, documentation and mentoring to the help-desk staff.
- Day to day and on-call duties included Active Directory, Exchange, SQL, Blackberry Enterprise Server, VPN Network and other production critical application maintenance and troubleshooting.

Wireless Coordinator (2008-2009)

- Led Treo/Good Messaging to Blackberry Migration project across twelve offices.
- Oversaw a \$1Mil wireless budget, and used various reporting tools to predict growth and lower the costs.
- Created and implemented a firm-wide Wireless Device policy.
- Performed Blackberry Enterprise Server 4.1 maintenance and troubleshooting.
- Day to day duties included Blackberry device troubleshooting, maintenance and replacement.

Helpdesk Analyst (2007-2008)

- Provided first line of support for office staff and attorneys in Word, Excel and PowerPoint
- Worked with escalation teams to resolve hardware and network issues.

Employer2, Philadelphia, PA

2006 – 2007

System Administrator / IT

- Upgraded a mixed and aging network infrastructure and workstations to all XP, Windows 2003 SBS with AD and managed group policy, Exchange (with SMTP and OWA) and ISA 2004 Firewall and Filtering
- Implemented backup and disaster recovery procedures and tests
- Performed SQL and Access database reporting and maintenances
- Improved internal ASP.net database front-end web applications, and assisted with ASP2.net migration
- Negotiated all telecommunication and hardware acquisition and service contracts
- Created documentation and developed standards for future reference

Employer3, Voorhees, NJ

2005-2006

Content Manager

- Managed product content development (data, images, descriptions, etc) for online sales
- Assisted in planning and development of web-related projects and websites
- Supervised quality assurance and testing of websites, web applications and other projects
- Managed the gathering of various data and statistics for ongoing projects
- Created website drafts for functionality and usability

Employer4, Philadelphia, PA

1999-2003

IT Technician

- Maintained and improved a Windows Server-based small business network.
- Deployed and maintained medical data-entry and billing software.
- Provided end-user support.

CONSULTANT CONTRACTS - IT

Contract1, Philadelphia, PA

2006

- Advised on the network infrastructure and system configuration
- Assisted with the development of the ecommerce web site

Contract2, Philadelphia, PA

2000-2006

- Maintained servers, workstations and infrastructure based on need and available budget
- Configured specialty workstations for graphics design.

Contract3, Philadelphia, PA

2004-2005

- Prevented a massive RAID array failure and deployed a back-up solution
- Reconfigured the network and upgraded video-production hardware

Contract4, Feasterville, PA

2004

- Built a Windows-based network for a start-up business.
- Configured an Exchange server, fax services and an intranet website.

EDUCATION:

College, Rochester, NY (Pursued Electrical Engineering)

High School, Philadelphia, PA (Honorary Bachelor of Arts)